



**CARDHOLDER USER MANUAL,
GREEN PIN GENERATION AND CARD
MANAGEMENT**

**BOBL CREDIT CARD
CUSTOMER WEB MODULE/CWM**

GETTING STARTED

To register for online credit card management, go to <http://www.bob.bt/>

Then click on the Online Credit Card, Generation Green Pin or INR Prepaid Card icon marked below in red box.

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BANK OF BHUTAN LTD.

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Important announcements on New Accounts

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Online Credit Card
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Supply, commissioning and installation of Generators, Posted On: July 27th, 2016

BOBL, Thimphu invites sealed bids from eligible and qualified bidders with valid trade license and dealership certification in supply, commissioning and installation of Generators for execution of following work. Name of the work Bid No EMD (Nu.) Time period Tender Cost (Nu.) Supply, installation, commissioning & re-wiring of Generator works in BOBL Branches 01/RED/BoBL/2016/02 45,000 [...]

[Read More](#)

Supply and Installation of Safe Deposit Lockers & Aluminum Roller Shutters, Posted On: July 16th, 2016

Bank of Bhutan Ltd (BoBL) would like to invite sealed bids from National/International manufacturers/suppliers/dealers with valid trade license for the following supplies for BoBL

Update your CIF (Customer Information File)

If you have any Complaints,

Important Links

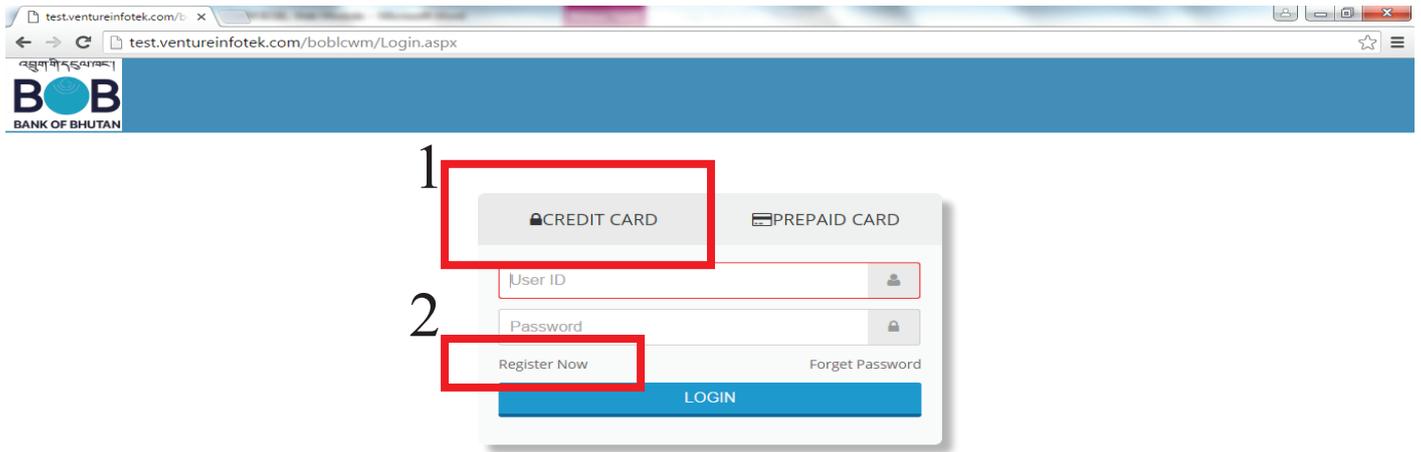
- [BOB Upload/Download](#)
- BOB Web Mail**
- [Click to Login](#)
- Foreign Exchange Rate**

Available functionality provided under Credit Card CWM

The dashboard consists of the following:

- Account Summary
- View Unsettled Transactions
- View Settled Transactions
- Instant PIN Generation
- Auto Debit Request
- Pay Online via BOB internet Banking
- Change Password

1. Customer Registration



2. Customer Registration

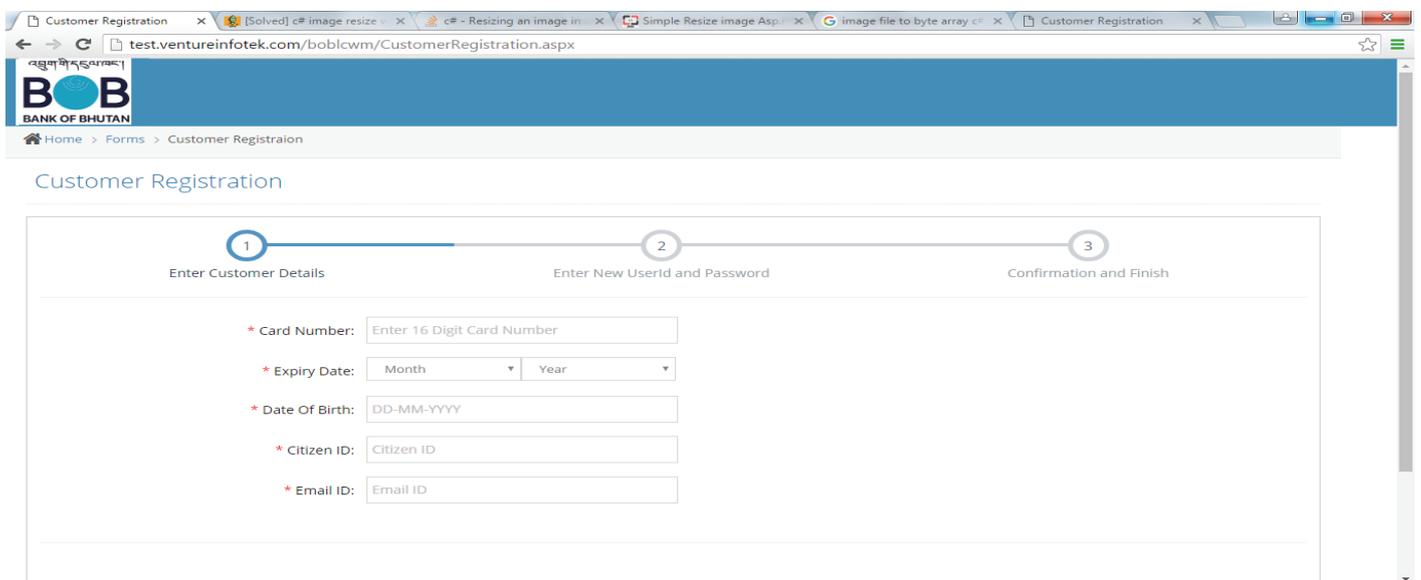
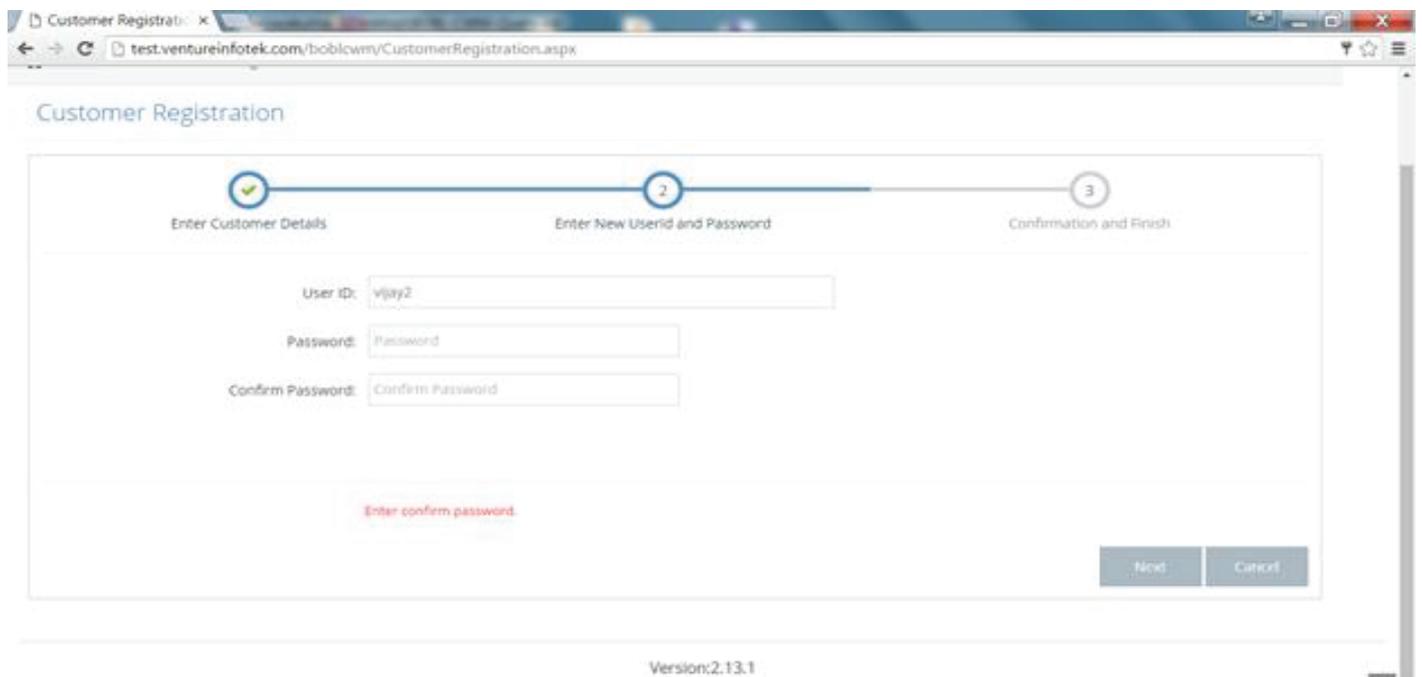
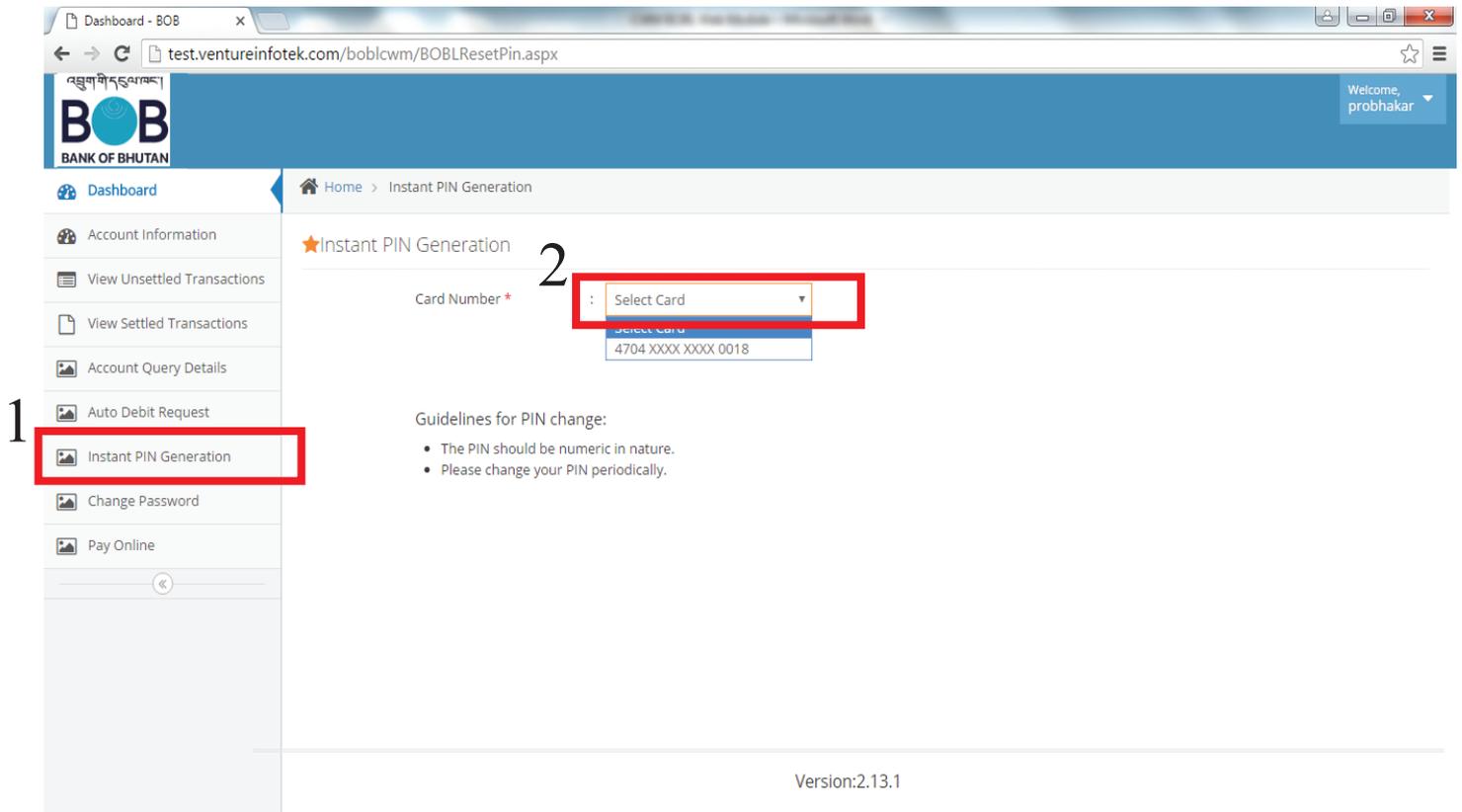
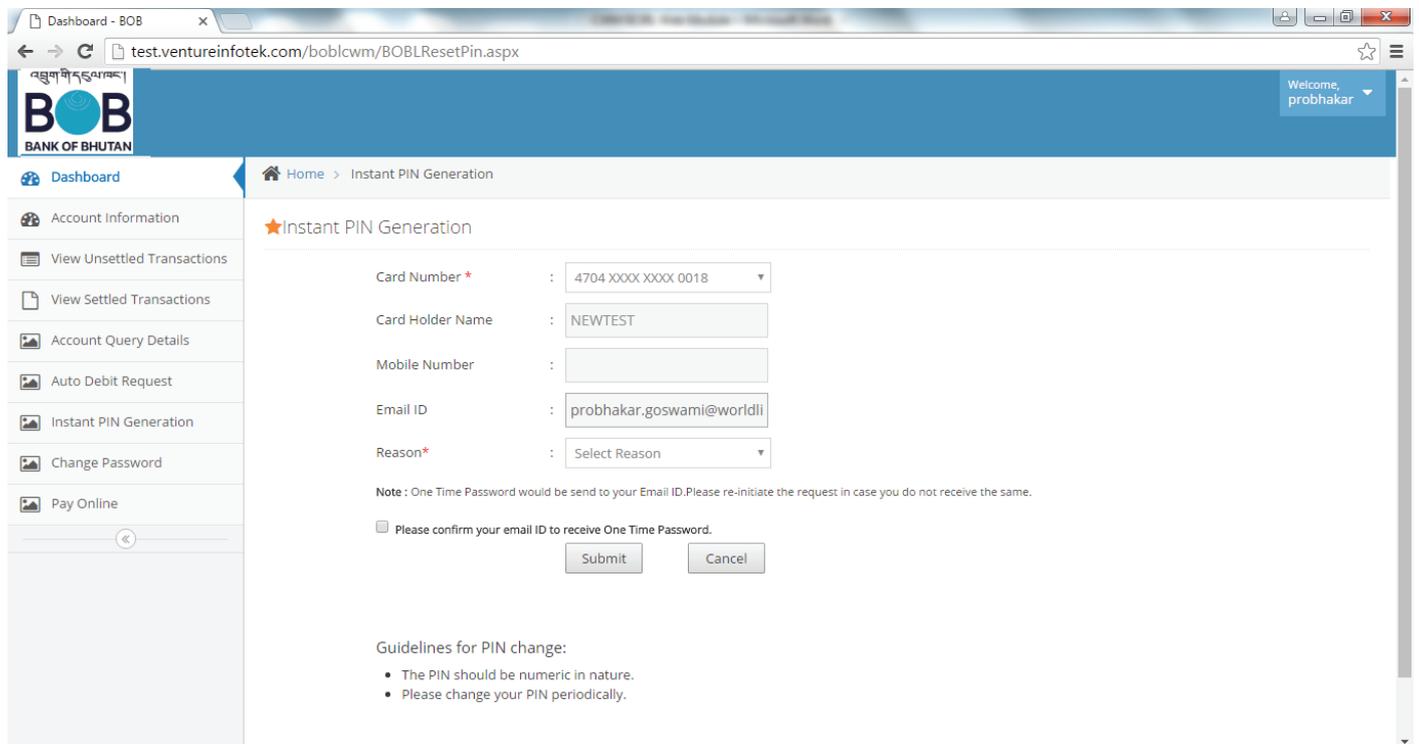


Fig: Customer Registration (Step 2)

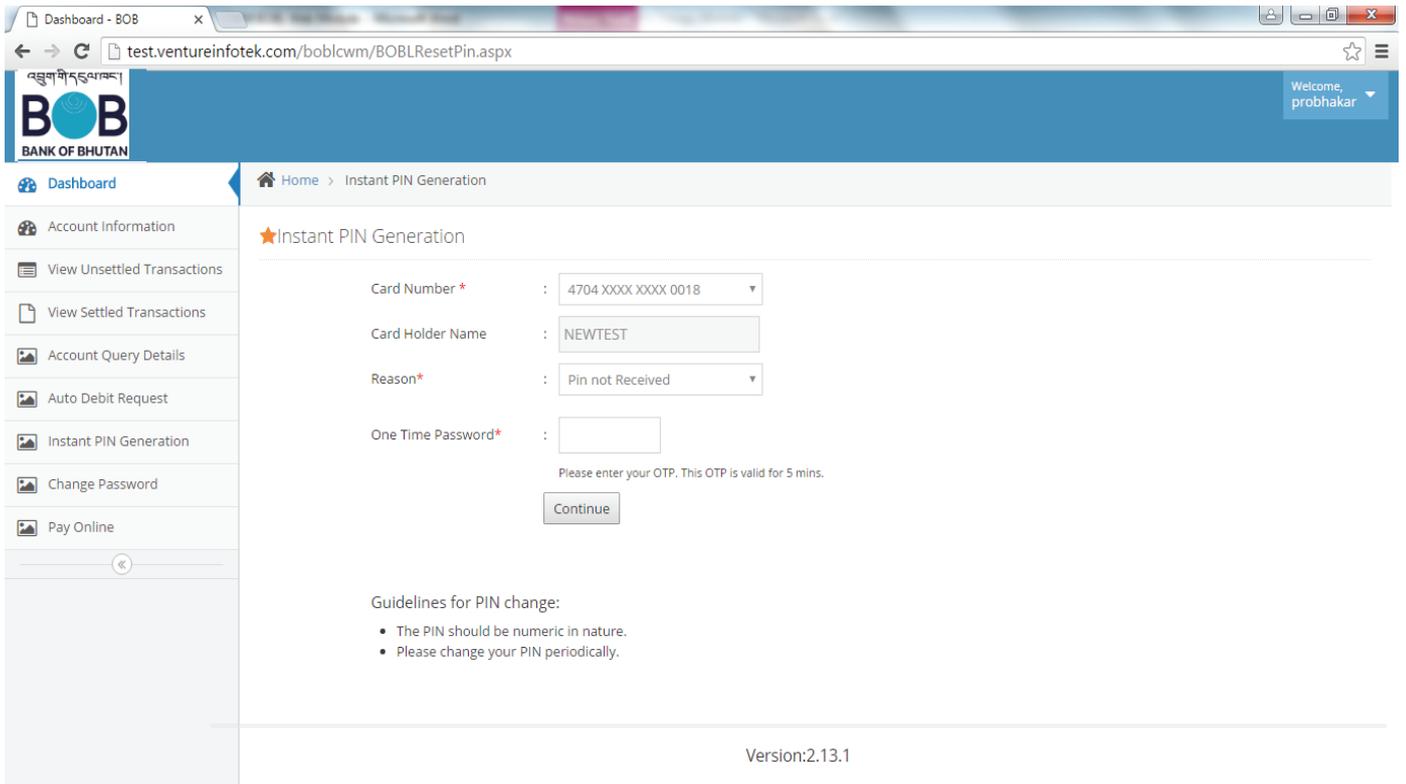




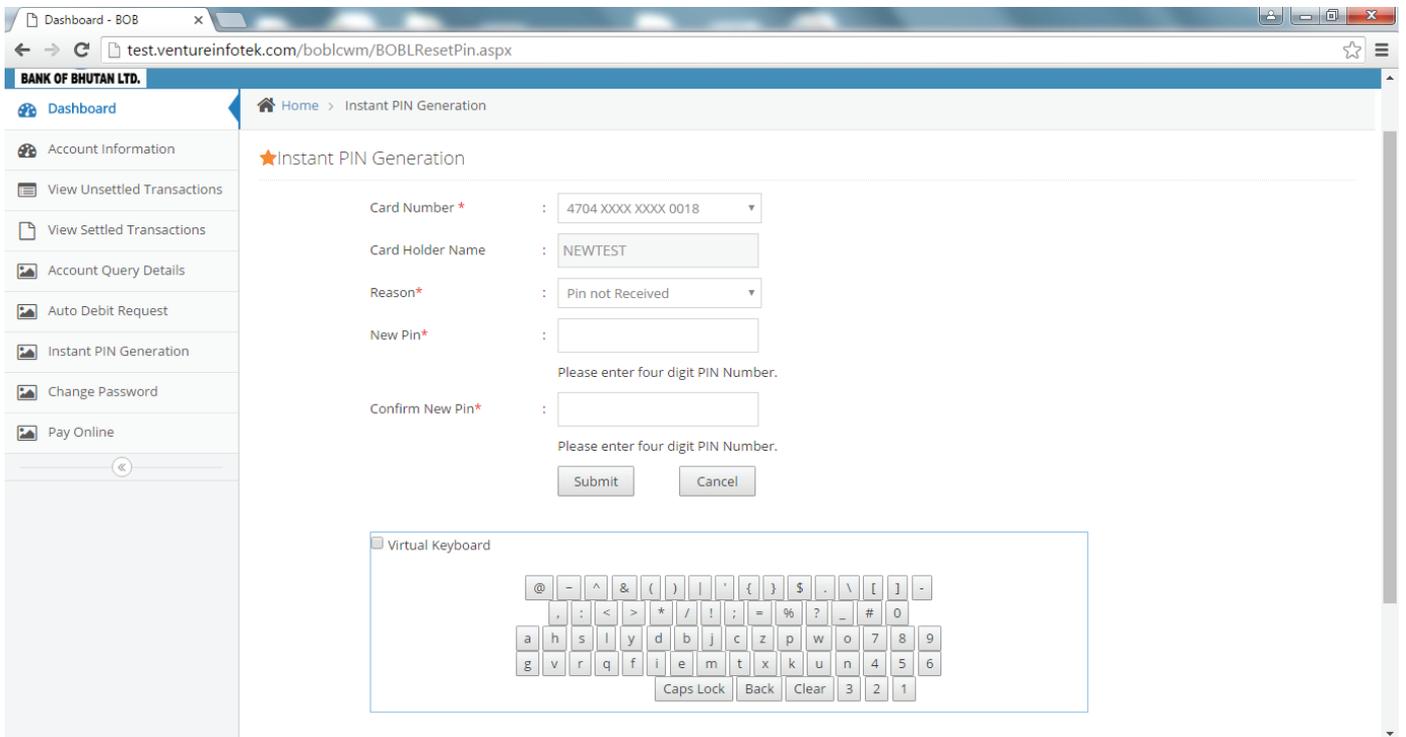
Confirm your email ID by click to check, checkbox and press the submit button.



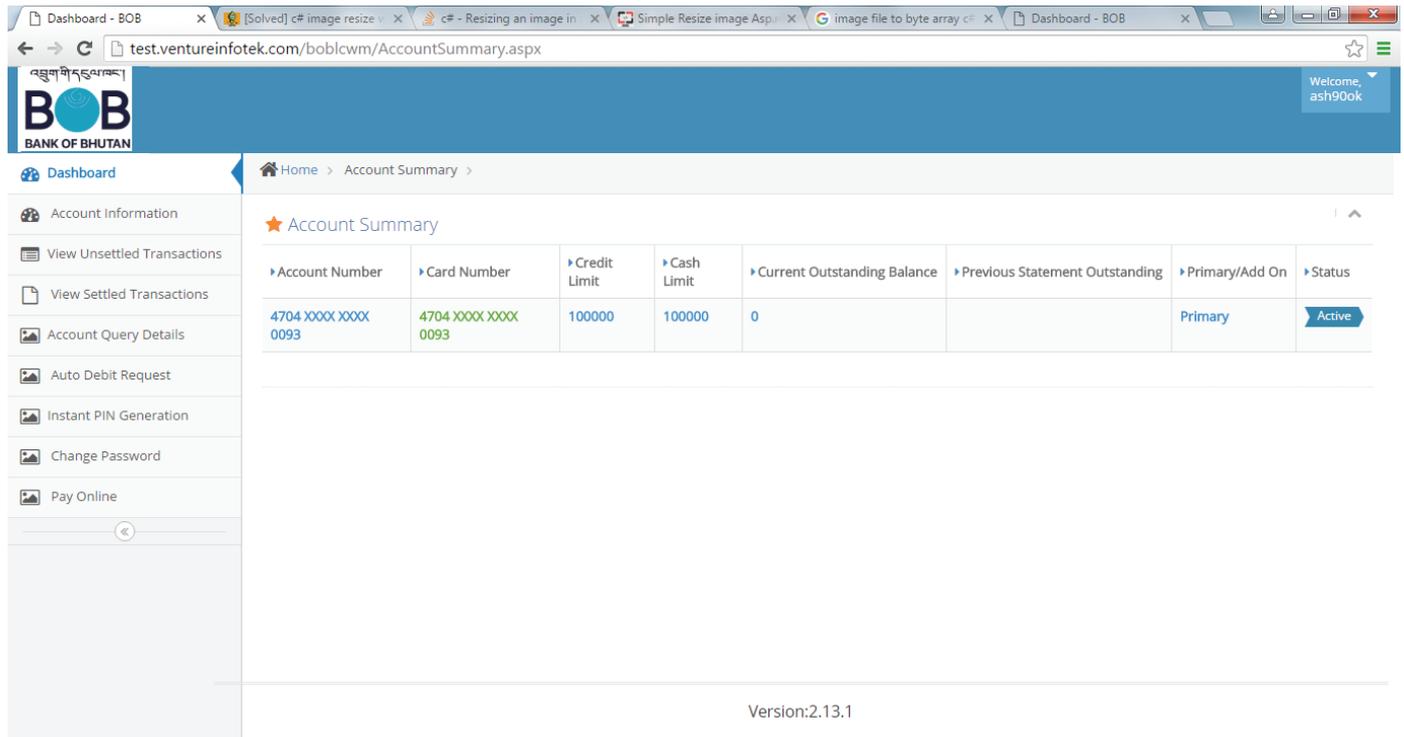
Enter one time password which is sent to your registered email ID and click to continue.



Enter new pin number by using computer key board or using virtual key board and click submit to change pin.



4. Customer Account Information

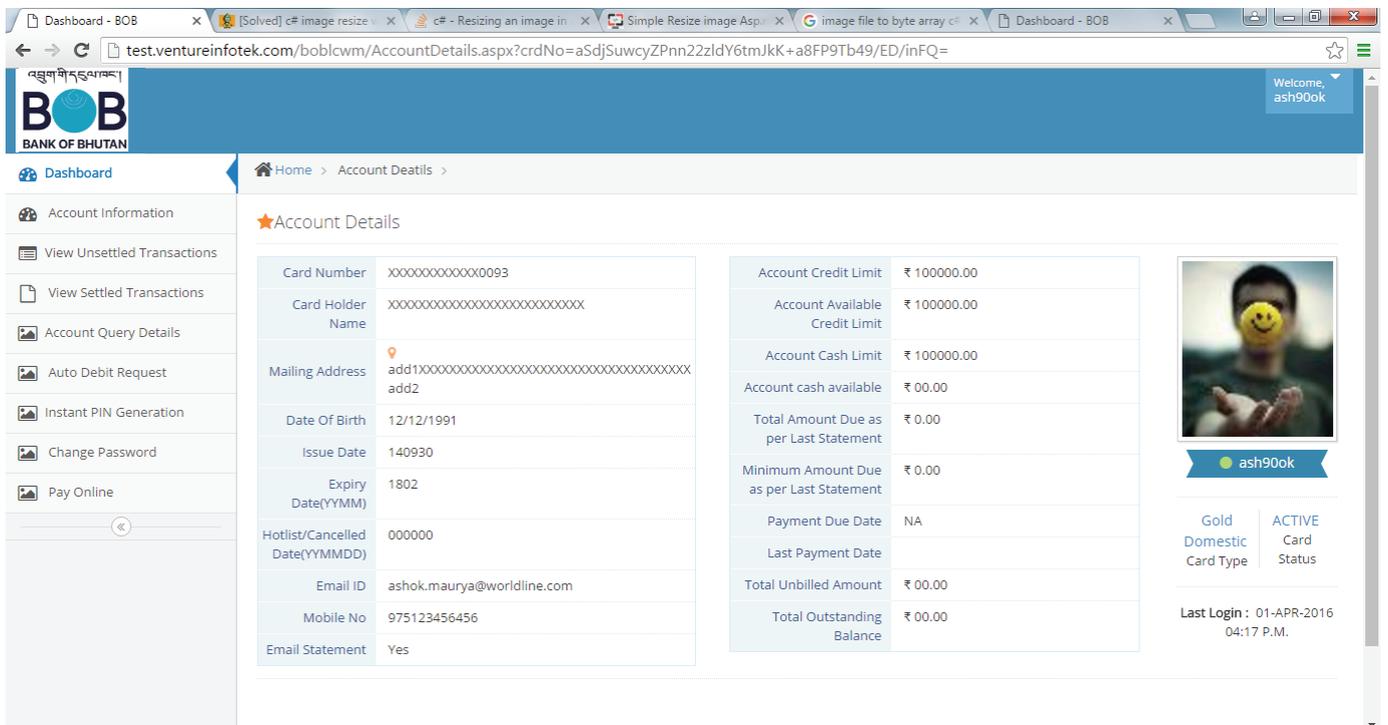


The screenshot shows the 'Account Summary' page of the BOB Bank of Bhutan. The page features a navigation menu on the left with options like 'Account Information', 'View Unsettled Transactions', and 'Pay Online'. The main content area displays a table with account details.

Account Number	Card Number	Credit Limit	Cash Limit	Current Outstanding Balance	Previous Statement Outstanding	Primary/Add On	Status
4704 XXXX XXXX 0093	4704 XXXX XXXX 0093	100000	100000	0		Primary	Active

Version:2.13.1

5. Customer Account Information - Details



The screenshot shows the 'Account Details' page of the BOB Bank of Bhutan. The page is divided into three main sections: account information, account limits, and card details.

Field	Value
Card Number	XXXXXXXXXXXX0093
Card Holder Name	XXXXXXXXXXXXXXXXXXXX
Mailing Address	add1XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX add2
Date Of Birth	12/12/1991
Issue Date	140930
Expiry Date(YMMM)	1802
Hotlist/Cancelled Date(YMMDD)	000000
Email ID	ashok.maurya@worldline.com
Mobile No	975123456456
Email Statement	Yes

Account Credit Limit	₹ 100000.00
Account Available Credit Limit	₹ 100000.00
Account Cash Limit	₹ 100000.00
Account cash available	₹ 00.00
Total Amount Due as per Last Statement	₹ 0.00
Minimum Amount Due as per Last Statement	₹ 0.00
Payment Due Date	NA
Last Payment Date	
Total Unbilled Amount	₹ 00.00
Total Outstanding Balance	₹ 00.00



ash90ok

Gold Domestic Card Type | ACTIVE Card Status

Last Login : 01-APR-2016 04:17 P.M.

Option provided to customer to upload profile photo

6. View Unsettled Transactions

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/UnbilledTransaction.aspx

Welcome, ash90ok

Dashboard

Account Information

1 View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

Home > Unbill Transaction >

★Unsettled Transaction

* Card Number: Select Account

* Transaction Type: Select

Submit Cancel

Version:2.13.1

7. View Statements

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/ViewStatementDetails.aspx

Welcome, ash90ok

Dashboard

Account Information

1 View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

Home > View Settled Transactions >

★View Statement

* Account Number: Select Account

* Statement Date: Select Statement Date

Download Cancel

Please Note:

- This statement is stored in a PDF format. You will need Adobe Acrobat Reader to open the file. Adobe Acrobat is available for free download in the official Adobe website(www.adobe.com).

Version:2.13.1

8. Account Query Details

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/AccountQueryDetails.aspx

BOB BANK OF BHUTAN

Welcome, ash90ok

Dashboard

Home > Account Query Details >

Account query details

1

2

* Card Number: Select Card

Transaction Period

From Date: 01-04-2016

To Date: 01-04-2016

Transaction Type: Debit Credit

View Cancel

Version:2.13.1

9. Auto Debit Request

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/AutoDebitRequest.aspx

BOB BANK OF BHUTAN

Welcome, ash90ok

Dashboard

Home > Auto Debit Request >

Auto Debit Request

1

2

Card Number: 4704019900000093

Card Holder Name: XXXXXXXXXXXXXXXXXXXXXXXXXXXX

* Auto Debit A/C No: [Text Box]

* Auto Debit: Minimum Amount Due

* Auto Debit Percentage (%): [Text Box]

* Instructions/Comments: [Text Area]

Submit Cancel

Version:2.13.1

10. Change Password

User has to enter current password, new password and confirm by entering the new password again for changing the password.

1

2

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/ChangePassword.aspx

BOB BANK OF BHUTAN

Welcome, ash90ok

Dashboard

Home > Change Password >

★ Change Password

* Old Password :

* New Password : (Please choose a password. Minimum length 8, Maximum 12)

* Confirm Password : (Please enter the above chosen password again for confirmation)

Submit Reset Cancel

Guidelines for Online Credit Card User Password:

- Password should have at least eight characters along with a digit, a special character, an upper case and a lower case alphabet.
- The password should be a Alpha-Numeric in nature, i.e. a mix of alphabets, numbers and special characters
- Your password is case sensitive ; please ensure you remember the manner in which you set the password.
- Please do not set a password that can be easily compromised (for eg, do not put your name, family name, date of Birth etc) which could be common knowledge to others.
- In case the password is not changed then for security reasons every 90 days you would be asked to compulsorily change your password.
- Please change your password periodically.
- If you have any queries, write to Bobl@card-statements.com or call phone banking service.

Version:2.13.1

11. Pay Online

1

2

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/PayCardBillOnline.aspx

BOB BANK OF BHUTAN

Welcome, ash90ok

Dashboard

Home > Pay Online >

★ Pay Online

Make Your Card Bill payments online, using the following options -

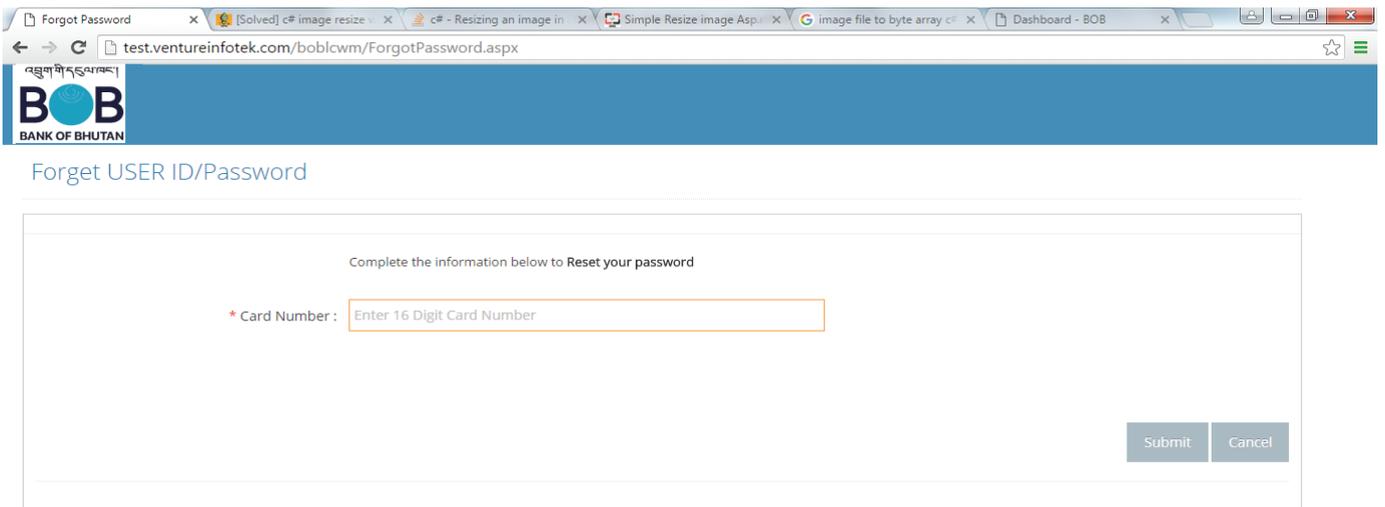
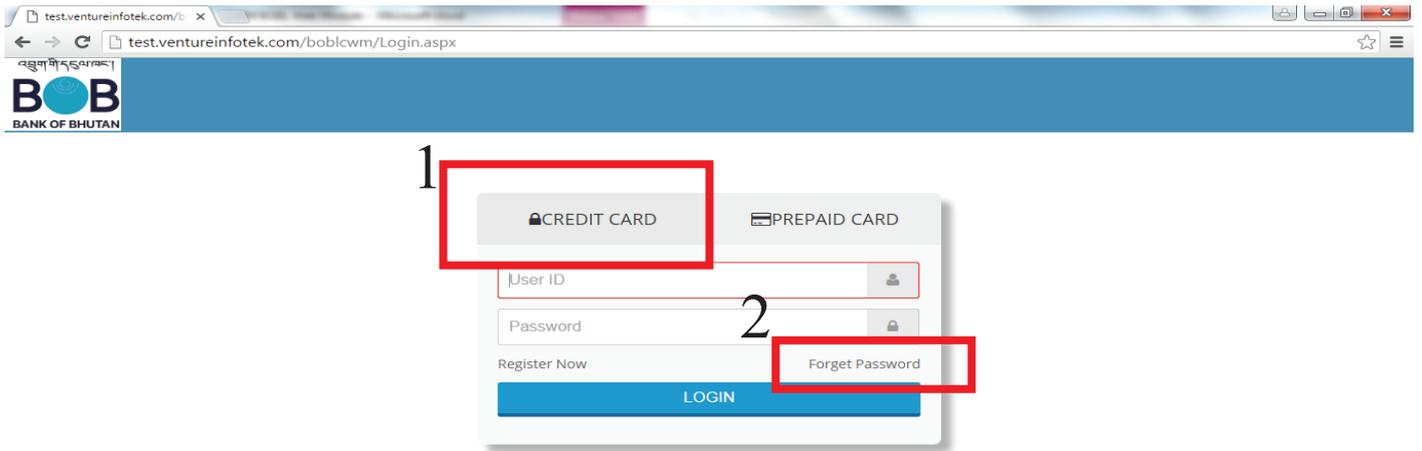
Click here to pay online

Internet Banking Services

Version:2.13.1

12. Forgot Password

In case user has forgotten the password, user has to use "Forgot Password" option.



Version:2.13.1

Customer has to provide card number to change / reset password.
Temporary password with User ID will be sent to registered email