



## **CARDHOLDER USER MANUAL, GREEN PIN GENERATION AND CARD MANAGEMENT**

**BOBL CREDIT CARD  
CUSTOMER WEB MODULE/CWM**

## GETTING STARTED

To register for online credit card management, go to <http://www.bob.bt/>

Then click on the Online Credit Card, Generation Green Pin or INR Prepaid Card icon marked below in red box.

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**BOB**  
BANK OF BHUTAN LTD.

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### Important announcements on New Accounts

[Click here to View...](#)

**BOBL Branch Coverage**

**BOBNET**  
[Click here for Details](#)

**BOBCARDS**

**1095**  
**Contact Center**

**Mobile Banking**  
**WAP Access**

#### News / Announcements

Supply, commissioning and installation of Generators, Posted On: July 27th, 2016

BOBL, Thimphu invites sealed bids from eligible and qualified bidders with valid trade license and dealership certification in supply, commissioning and installation of Generators for execution of following work. Name of the work Bid No EMD (Nu.) Time period Tender Cost (Nu.) Supply, installation, commissioning & re-wiring of Generator works in BOBL Branches 01/RED/BoBL/2016/02 45,000 [...]

[Read More](#)

Supply and Installation of Safe Deposit Lockers & Aluminum Roller Shutters, Posted On: July 16th, 2016

Bank of Bhutan Ltd (BoBL) would like to invite sealed bids from National/International manufacturers/suppliers/dealers with valid trade license for the following supplies for BoBL

**Online Credit Card**  
[View Details](#)  
[Click here to view the video](#)

**Update your CIF**  
(Customer Information File)

**If you have any Complaints,**

**Important Links**

- [BOB Upload/Download](#)
- [BOB Web Mail](#)
- [Click to Login](#)
- [Foreign Exchange Rate](#)

## Available functionality provided under Credit Card CWM

The dashboard consists of the following:

- Account Summary
- View Unsettled Transactions
- View Settled Transactions
- Instant PIN Generation
- Auto Debit Request
- Pay Online via BOB internet Banking
- Change Password

## 1. Customer Registration

The screenshot shows the login page of the Bank of Bhutan. The URL in the browser is `test.ventureinfotek.com/bob/cwm/Login.aspx`. The page features the Bank of Bhutan logo and a blue header. A white login box is centered on the page. Two red boxes with numbers 1 and 2 are overlaid on the login box. Box 1 highlights the 'CREDIT CARD' and 'PREPAID CARD' tabs. Box 2 highlights the 'Register Now' button. The login box contains fields for 'User ID' and 'Password', a 'Forgot Password' link, and a 'LOGIN' button.

1. CREDIT CARD PREPAID CARD

2. Register Now

User ID Password

Forgot Password

LOGIN

## 2. Customer Registration

The screenshot shows the 'Customer Registration' page. The URL in the browser is `test.ventureinfotek.com/bob/cwm/CustomerRegistration.aspx`. The page features the Bank of Bhutan logo and a blue header. Below the header, there is a breadcrumb trail: 'Home > Forms > Customer Registration'. The main heading is 'Customer Registration'. Below the heading, there is a progress bar with three steps: 1. Enter Customer Details, 2. Enter New UserId and Password, and 3. Confirmation and Finish. Step 1 is currently active. The form for Step 1 contains the following fields:

- \* Card Number: Enter 16 Digit Card Number
- \* Expiry Date: Month Year
- \* Date Of Birth: DD-MM-YYYY
- \* Citizen ID: Citizen ID
- \* Email ID: Email ID

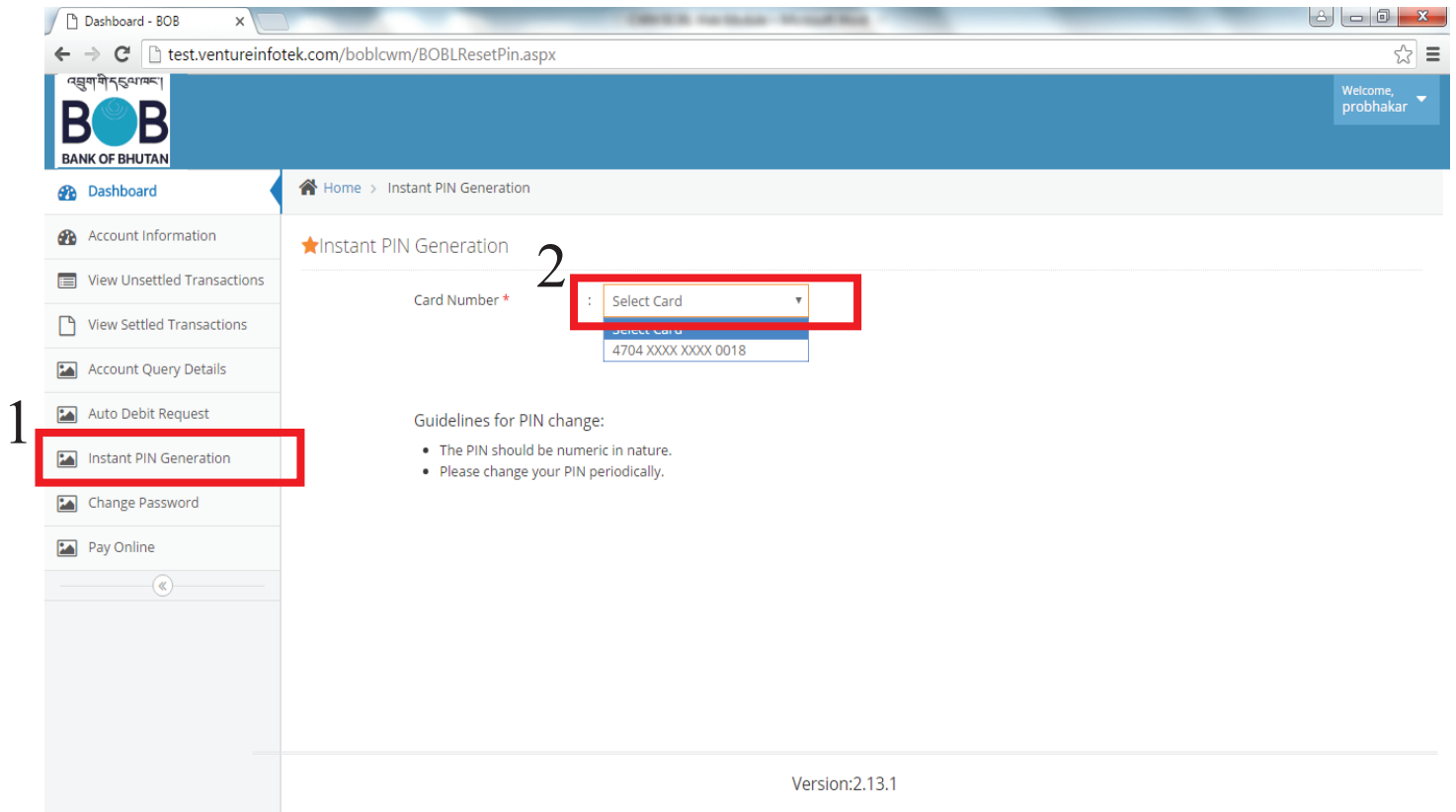
Fig: Customer Registration (Step 2)

The screenshot shows the 'Customer Registration' page, specifically Step 2: 'Enter New UserId and Password'. The progress bar indicates that Step 1 is completed and Step 2 is the current step. The form for Step 2 contains the following fields:

- User ID: vjay2
- Password: Password
- Confirm Password: Confirm Password

Below the form, there is a red error message: 'Enter confirm password.' At the bottom right, there are 'Next' and 'Cancel' buttons.

Version:2.13.1



Confirm your email ID by click to check, checkbox and press the submit button.

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/BOBLResetPin.aspx

Welcome, probhakar

Dashboard

Home > Instant PIN Generation

★Instant PIN Generation

Card Number \* : 4704 XXXX XXXX 0018

Card Holder Name : NEWTEST

Mobile Number :

Email ID : probhakar.goswami@worldli

Reason \* : Select Reason

Note : One Time Password would be send to your Email ID.Please re-initiate the request in case you do not receive the same.

☐ Please confirm your email ID to receive One Time Password.

Submit Cancel

Guidelines for PIN change:

- The PIN should be numeric in nature.
- Please change your PIN periodically.

Enter one time password which is sent to your registered email ID and click to continue.

Dashboard - BOB x

test.ventureinfotek.com/boblcwm/BOBLResetPin.aspx

**BOB**  
BANK OF BHUTAN

Welcome, probhakar

Dashboard

Home > Instant PIN Generation

### ★Instant PIN Generation

Card Number \* : 4704 XXXX XXXX 0018

Card Holder Name : NEWTEST

Reason \* : Pin not Received

One Time Password \* :

Please enter your OTP. This OTP is valid for 5 mins.

Continue

Guidelines for PIN change:

- The PIN should be numeric in nature.
- Please change your PIN periodically.

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Enter new pin number by using computer key board or using virtual key board and click submit to change pin.

Dashboard - BOB x

test.ventureinfotek.com/boblcwm/BOBLResetPin.aspx

**BANK OF BHUTAN LTD.**

Dashboard

Home > Instant PIN Generation

### ★Instant PIN Generation

Card Number \* : 4704 XXXX XXXX 0018

Card Holder Name : NEWTEST

Reason \* : Pin not Received

New Pin \* :

Please enter four digit PIN Number.

Confirm New Pin \* :

Please enter four digit PIN Number.

Submit Cancel

☐ Virtual Keyboard

@	-	^	&	(	)		'	{	}	\$	%	~	[	]	-
,	:	<	>	*	/	!	;	=	%	?	-	#	0		
a	h	s	i	y	d	b	j	c	z	p	w	o	7	8	9
g	v	r	q	f	i	e	m	t	x	k	u	n	4	5	6
										Caps Lock	Back	Clear	3	2	1

## 4. Customer Account Information

Dashboard - BOB x [Solved] c# image resize x c# - Resizing an image in x Simple Resize image Asp x G image file to byte array c# x Dashboard - BOB x

test.ventureinfotek.com/bob/cwm/AccountSummary.aspx

BOB BANK OF BHUTAN

Welcome, ash90ok

Dashboard

Home > Account Summary >

### ★ Account Summary

Account Number	Card Number	Credit Limit	Cash Limit	Current Outstanding Balance	Previous Statement Outstanding	Primary/Add On	Status
4704 XXXX XXXX 0093	4704 XXXX XXXX 0093	100000	100000	0		Primary	Active

Version:2.13.1

## 5. Customer Account Information - Details

Dashboard - BOB x [Solved] c# image resize x c# - Resizing an image in x Simple Resize image Asp x G image file to byte array c# x Dashboard - BOB x

test.ventureinfotek.com/bob/cwm/AccountDetails.aspx?cardNo=aSdjSuwcyZPnn22zldY6tmJKK+a8FP9Tb49/ED/inFQ=

BOB BANK OF BHUTAN

Welcome, ash90ok


Dashboard

Home > Account Details >

### ★ Account Details

Card Number	XXXXXXXXXXXX0093
Card Holder Name	XXXXXXXXXXXXXXXXXXXX
Mailing Address	add1XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX add2
Date Of Birth	12/12/1991
Issue Date	140930
Expiry Date(YYMM)	1802
Hotlist/Cancelled Date(YYMMDD)	000000
Email ID	ashok.maurya@worldline.com
Mobile No	975123456456
Email Statement	Yes

Account Credit Limit	₹ 100000.00
Account Available Credit Limit	₹ 100000.00
Account Cash Limit	₹ 100000.00
Account cash available	₹ 00.00
Total Amount Due as per Last Statement	₹ 0.00
Minimum Amount Due as per Last Statement	₹ 0.00
Payment Due Date	NA
Last Payment Date	
Total Unbilled Amount	₹ 00.00
Total Outstanding Balance	₹ 00.00



ash90ok

Gold Domestic Card Type

ACTIVE Card Status

Last Login : 01-APR-2016 04:17 P.M.

Option provided to customer to upload profile photo

## 6. View Unsettled Transactions

Dashboard - BOB x [Solved] c# image resize x c# - Resizing an image in x Simple Resize image Asp x image file to byte array c# x Dashboard - BOB x

test.ventureinfotek.com/boblcwm/UnbilledTransaction.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

Unsettled Transaction

\* Card Number: Select Account

\* Transaction Type: Select

Submit Cancel

Version:2.13.1

## 7. View Statements

Dashboard - BOB x [Solved] c# image resize x c# - Resizing an image in x Simple Resize image Asp x image file to byte array c# x Dashboard - BOB x

test.ventureinfotek.com/boblcwm/ViewStatementDetails.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

View Statement

\* Account Number: Select Account

\* Statement Date: Select Statement Date

Download Cancel

Please Note:

- This statement is stored in a PDF format.You will need Adobe Acrobat Reader to open the file.Adobe Acrobat is available for free download in the official Adobe website(www.adobe.com).

Version:2.13.1

## 8. Account Query Details

Dashboard - BOB

test.ventureinfotek.com/boblcmw/AccountQueryDetails.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

Home > Account Query Details >

★Account query details

\* Card Number: Select Card

Transaction Period

From Date: 01-04-2016

To Date: 01-04-2016

Transaction Type: ☒ Debit ☐ Credit

View Cancel

Version:2.13.1

## 9. Auto Debit Request

Dashboard - BOB

test.ventureinfotek.com/boblcmw/AutoDebitRequest.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

Home > Auto Debit Request >

★Auto Debit Request

Card Number: 4704019900000093

Card Holder Name: XXXXXXXXXXXXXXXXXXXXXXXXXX

\* Auto Debit A/C No:

\* Auto Debit: Minimum Amount Due

\* Auto Debit Percentage (%):

\* Instructions/Comments:

Submit Cancel

Version:2.13.1



## 10. Change Password

User has to enter current password, new password and confirm by entering the new password again for changing the password.

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/ChangePassword.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

★ Change Password

2

\* Old Password :

\* New Password :

\* Confirm Password :

(Please choose a password. Minimum length 8, Maximum 12)

(Please enter the above chosen password again for confirmation)

Submit Reset Cancel

Guidelines for Online Credit Card User Password:

- Password should have at least eight characters along with a digit, a special character, an upper case and a lower case alphabet.
- The password should be a Alpha-Numeric in nature, i.e., a mix of alphabets, numbers and special characters
- Your password is case sensitive ; please ensure you remember the manner in which you set the password.
- Please do not set a password that can be easily compromised (for eg, do not put your name, family name, date of Birth etc) which could be common knowledge to others.
- In case the password is not changed then for security reasons every 90 days you would be asked to compulsorily change your password.
- Please change your password periodically.
- If you have any queries, write to Bobl@card-statements.com or call phone banking service.

Version:2.13.1

## 11. Pay Online

Dashboard - BOB

test.ventureinfotek.com/bob/cwm/PayCardBillOnline.aspx

Welcome, ash90ok

Dashboard

Account Information

View Unsettled Transactions

View Settled Transactions

Account Query Details

Auto Debit Request

Instant PIN Generation

Change Password

Pay Online

★ Pay Online

Make Your Card Bill payments online, using the following options -

Internet Banking Services

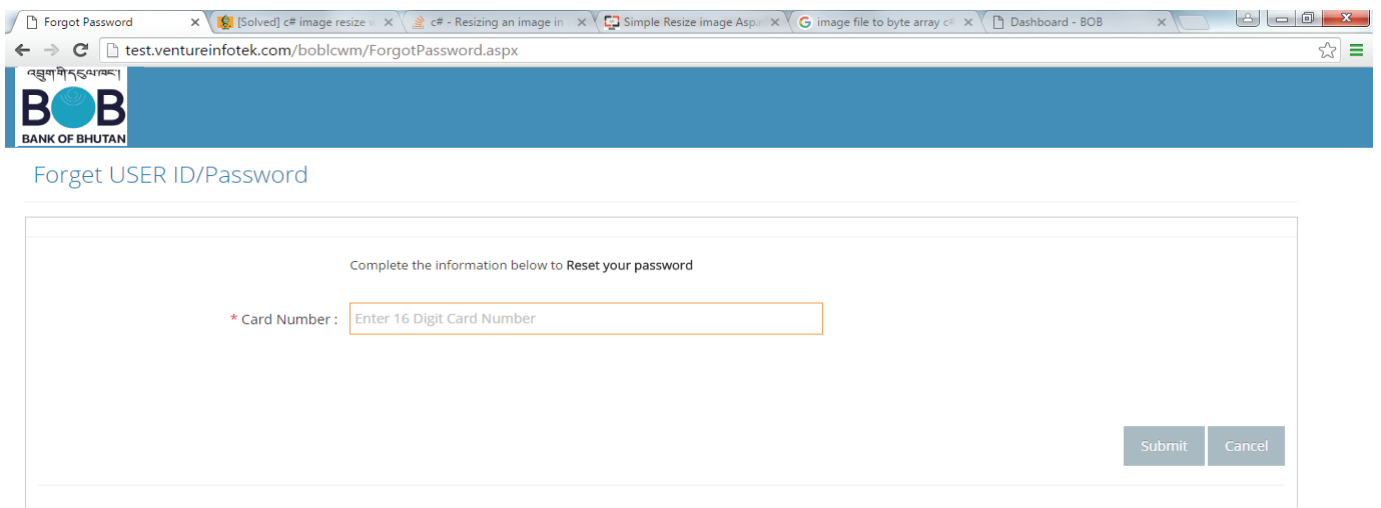
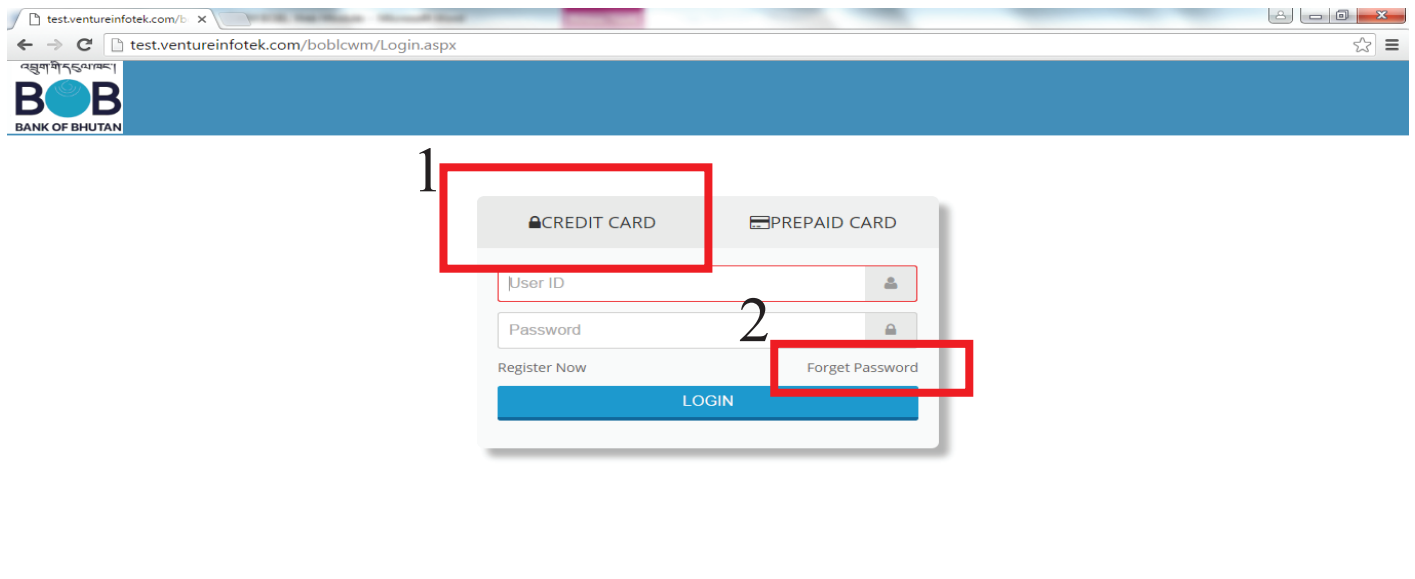
2

Click here to pay online

Version:2.13.1

## 12. Forgot Password

In case user has forgotten the password, user has to use “Forgot Password” option.



Version:2.13.1

Customer has to provide card number to change / reset password.  
Temporary password with User ID will be sent to registered email