



ཕྱག་ལུགས་ལྷན་ཁང་།
BANK OF BHUTAN
A 98 Company

mBoB CHANGE REQUEST FORM - CUSTOMER/MERCHANT/AGENT
(ALL THE PARTICULARS WITH * SIGN ARE MANDATORY)

The Branch Manager,

Sir/Madam,
I/we would like to request for the following:

Change Request: (Tick (✓) the options appropriately)

Forgot User ID	<input type="checkbox"/>	Reset M-Pin	<input type="checkbox"/>
Device change	<input type="checkbox"/>	Reset T-Pin	<input type="checkbox"/>
Change of mobile number	<input type="checkbox"/>	New mobile number:	_____
Change of email ID	<input type="checkbox"/>	New email address:	_____
Link additional account <input type="checkbox"/> /De-link account <input type="checkbox"/>		Account number:	_____
New Daily Fund Transfer Limit: _____ (General: Nu. 1 ≤ 100,000, Silver: Nu.1 ≤ 500,000, Gold: Nu. 1 ≤ No Limit)			
De-activate A/c: _____ Reason: _____			

Merchant QR Code Request:

National QR merchant /BHIM QR /CBS QR (non-mBoB account) A/c Number: _____
A/c Type (SB/CD/OD): _____ A/c Name: _____
Business Location: _____ Dzongkhag: _____
Merchant Categories: _____ (Handicraft & Gift/Antique Shop/Bakery/Airline/Fuel Station/Garments/Grocery/Hotel & Restaurant/Medical/Motor Repair/Books & Stationary/Taxi service)

My Registered Details are as below:

Name with Salutation*
(Mr./Ms./Mrs./Dr./Dasho)

mBoB User ID*

Mobile No*: _____ Email ID*: _____
CID/Permit No*: _____ Date of Birth*: _____
Present Address*: _____

Applicant's Signature:
(Signature should match with Bank record)

For Bank use only:-----

Created by:(Signature)

Authorized by: (Signature)

Employee ID:.....

Employee ID:.....

Date:/...../.....

Date:/...../.....