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mBoB CHANGE REQUEST FORM - CUSTOMER/MERCHANT/AGENT
(ALL THE PARTICULARS WITH \* SIGN ARE MANDATORY)

The Branch Manager,

Sir/Madam,
I/we would like to request for the following:

Change Request: (Tick (✓) the options appropriately)

Forgot User ID [ ] Reset M-Pin [ ]
Device change [ ] Reset T-Pin [ ]
Change of mobile number [ ] New mobile number: \_\_\_\_\_
Change of email ID [ ] New email address: \_\_\_\_\_
Link additional account [ ] /De-link account [ ] Account number: \_\_\_\_\_
New Daily Fund Transfer Limit: \_\_\_\_\_ (General: Nu. 1 ≤ 100,000, Silver: Nu.1 ≤ 500,000, Gold: Nu. 1 ≤ No Limit)
De-activate A/c: \_\_\_\_\_ Reason: \_\_\_\_\_

Merchant QR Code Request:

National QR merchant [ ] /BHIM QR [ ] /CBS QR (non-mBoB account) [ ] A/c Number: \_\_\_\_\_
A/c Type (SB/CD/OD): \_\_\_\_\_ A/c Name: \_\_\_\_\_
Business Location: \_\_\_\_\_ Dzongkhag: \_\_\_\_\_
Merchant Categories: \_\_\_\_\_ (Handicraft & Gift/Antique Shop/Bakery/Airline/Fuel Station/Garments/Grocery/Hotel & Restaurant/Medical/Motor Repair/Books & Stationary/Taxi service)

My Registered Details are as below:

Table with 2 columns: Field Name, Value. Fields include Name with Salutation\* and mBoB User ID\*.

Mobile No\*: \_\_\_\_\_ Email ID\*: \_\_\_\_\_
CID/Permit No\*: \_\_\_\_\_ Date of Birth\*: \_\_\_\_\_
Present Address\*: \_\_\_\_\_

Applicant's Signature:
(Signature should match with Bank record)

For Bank use only:

Created by: (Signature) Authorized by: (Signature)
Employee ID: ..... Employee ID: .....
Date: ...../...../..... Date: ...../...../.....