mBoB CHANGE REQUEST FORM - CUSTOMER/MERCHANT/AGENT
(ALL THE PARTICULARS WITH * SIGN ARE MANDATORY)

The Branch Manager,

_____

I/we would like to request for the following:

Change Request: (Tick (✓) the options appropriately)

- -

Forgot User ID	☐	Reset M-Pin	☐
Device change	☐	Reset T-Pin	☐
Change of mobile number	☐	New mobile number: _____	
Change of email ID	☐	New email address: _____	

Category Change ☐ Existing _____ New _____

***Categories & Daily Limit- General*:** *Up to Nu. 100,000,* **Silver:** *Up to Nu. 500,000 &* **Gold:** *No Limit)*

Update Name	☐	Name: _____
Update CID/WP/Passport	☐	CID: _____
Link additional account ☐ /De-link account ☐		Account number: _____
De-activate mBoB ☐ Account No._____		Reason:_____

Merchant QR Code Request:

- -

National QR merchant ☐ /CBS QR (non-mBoB account) ☐ Account Number: _____ Mobile_____

Sub-Merchant: *(To receive Audio notification for QR payments only):*

- -

Main Merchant Account No.*_____ Main Merchant Name*:_____

Sub Merchant Types: ☐ mBoB User   ☐ Non- mBoB User

Name:_____	Name:_____
Mobile:_____	Mobile:_____
USER ID:_____	CID:_____

Disclaimer:
The sound alerts are subject to completing the required set-ups & permissions in the phone and are designed to complement but shall not be a substitute for diligent review and confirmation of receipts. The receipt of alert is also dependent on its activation, phone's internet, notification volume etc. I/we agree to indemnify the Bank of Bhutan from any claims, losses, or liabilities resulting from my full reliance on or use of these alerts.

My Registered Details are as below:

Name with Salutation* (Mr./Ms./Mrs./Dr./Dasho)	
mBoB User ID*	

Mobile No*:_____ Email ID*:_____

CID/Permit No*:_____ Date of Birth*: _____

Present Address*: _____

Applicant's Signature: **Signature of Sub-Merchant:**
(Signature should match with Bank record)

For Bank use only:---

Created by:(*Signature*)   **Authorized by**: (*Signature*)
Employee ID:……………………….   **Employee ID:**…………………………
Date: .……..../……….../…………   **Date:**…….../…………/…………